Kernersville Fire Rescue 2014

Annual Report

Message from the Fire Chief

As the Chief of the Kernersville Fire Rescue Department, it is my privilege to submit the department's Annual Report for 2014. The brief overview of facts, figures and descriptions found in the following pages represent literally thousands of hours of work put forth by the department's personnel toward our goal of providing the citizens of Kernersville with a safe community in which to live, work, and play.

The economy continued to present challenges for the community in 2014. Even with a tightened budget, the department has been able to maintain its staffing. Our personnel are regarded as our greatest asset and our most effective "tool". Their professionalism and compassion coupled with continued support from our citizenry has allowed us to maintain the levels of service that our community deserves and has come to expect.

Fortunately, in July of 2013 we were afforded the opportunity to replace an aging apparatus in our fleet, a 1990 Grumman Aerial Platform, with a safer, more reliable, and more versatile aerial platform. Our new 100' Aerial Platform was put into service in early 2014 and will meet the growing needs of this community for years to come

As 2015 begins, this department stays steadfastly committed to our mission of providing quality service and reducing harm to the Town's residents and guests. We are sincerely appreciative for the continuing support shown by the Mayor, Board of Aldermen, Town Manager and citizens of this great community. Stay safe.

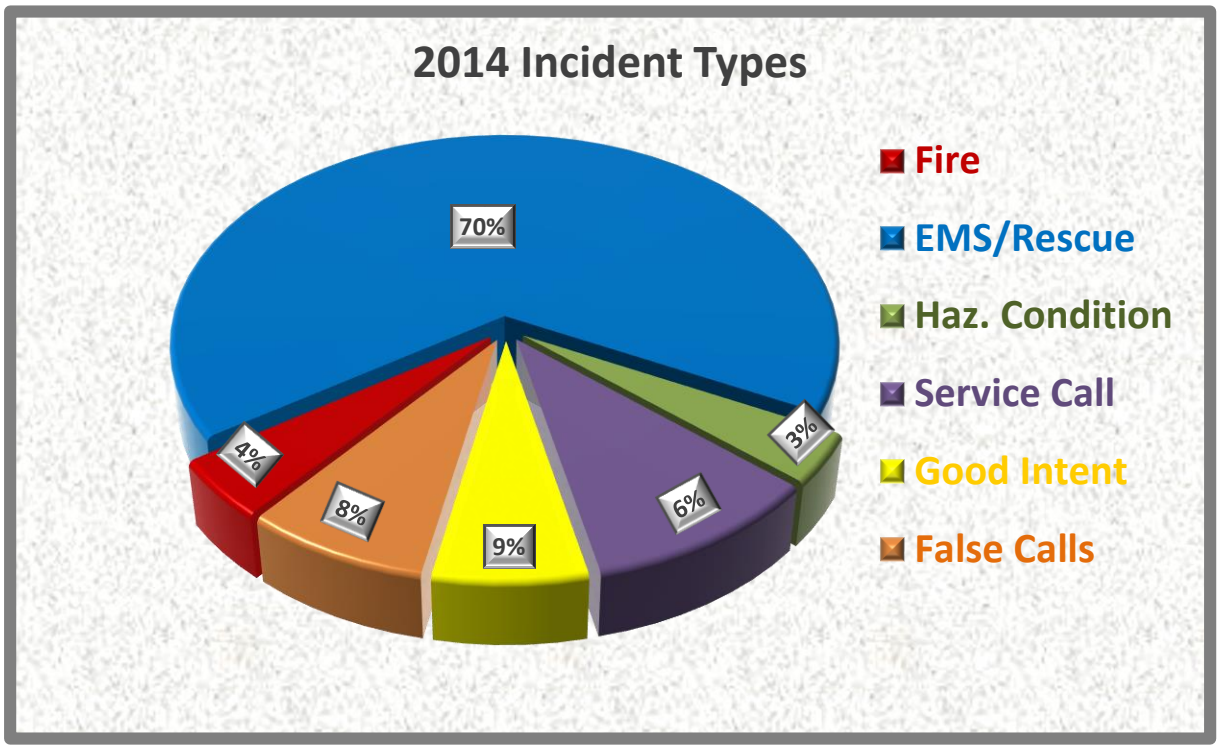
Respectfully Submitted -- Terry L. Crouse, Fire Rescue Chief

The Kernersville Fire Rescue Department (KFRD) provides fire protection, hazardous condition mitigation, emergency medical response and rescue services to the people who live, work and visit in our community. KFRD is divided into four divisions, Fire Administration, Fire Operations, Fire Prevention, and Fire Training. Our department is made up of dedicated professionals who provide emergency service 24 hours a day, every day. Whether a house fire or a heart attack, a car crash or a strange smell, KFRD crews are ready to respond to emergencies from any of the four fire stations strategically located throughout the town. Stations are situated in the community to help us achieve our goal of responding to emergencies in four minutes or less. In addition, we offer a wide variety of fire prevention services that range from fire education programs to fire code compliance inspections.

Our department consists of 70 men and women who are committed to providing exceptional service to Kernersville's citizens and visitors. All KFRD uniformed personnel are certified by the State of North Carolina as Level II Firefighters, Emergency Medical Technicians, Hazardous Materials Operations Plus level responders, and Technical Rescuers. Most of our employees have received advanced or specialty certifications that increase the level of service we offer to the community. Our efforts to provide the best possible emergency service to our citizens have resulted in the Insurance Service Office (ISO) assigning the department a Public Protection Class 4 rating. ISO ratings may be used to determine property insurance premiums for businesses and residents.

The mission of the Kernersville Fire Rescue Department is to provide quality service and prevent harm to the community we proudly serve. We are committed to meeting that mission with integrity, bravery and compassion. If you have questions or comments about our services, please let us know.

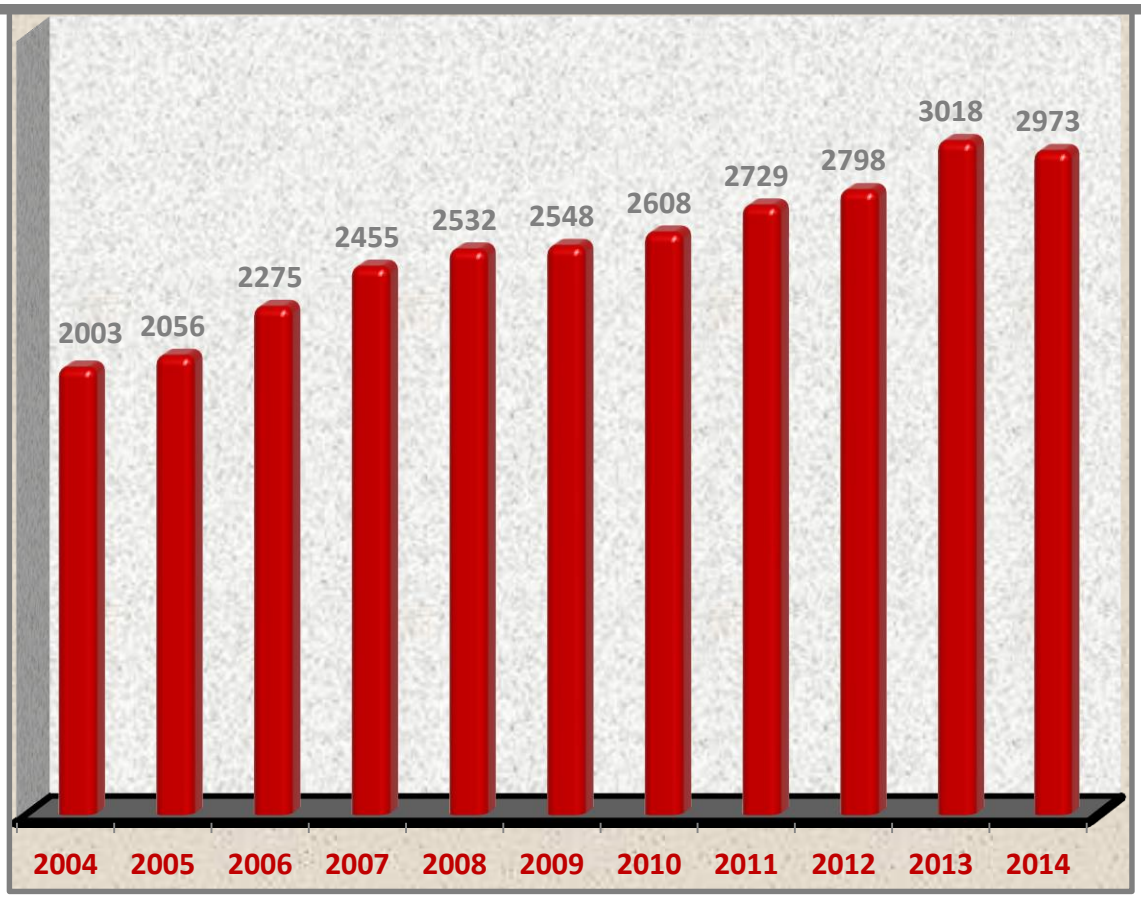
Incident Statistics



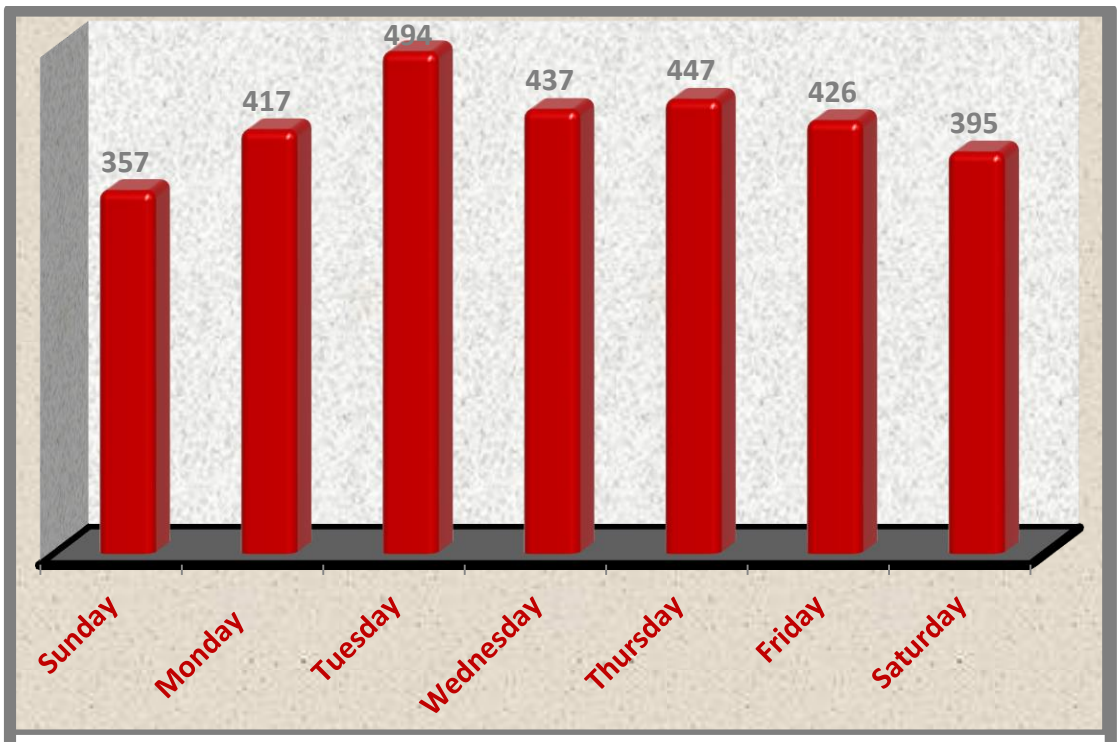
Structure Fires	55	Hazardous Conditions	114
Vehicle Fires	23	Service Calls	307
Grass/Brush Fires	48	Good Intent Calls	197
Trash/Rubbish Fires	10	False Calls	237
TOTAL FIRE INCIDENTS	**136**	**TOTAL NON-FIRE CALLS**	**855**

TOTAL MEDICAL & RESCUE CALLS 1982

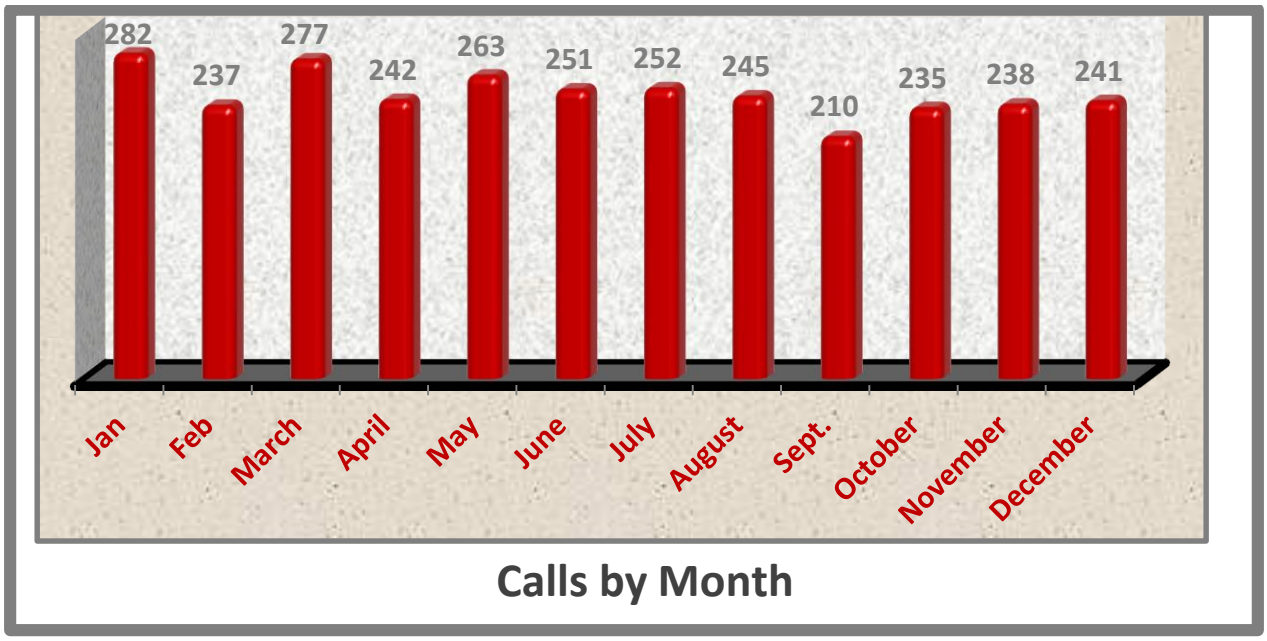
TOTAL INCIDENTS 2973



Annual Responses 2004 - 2014



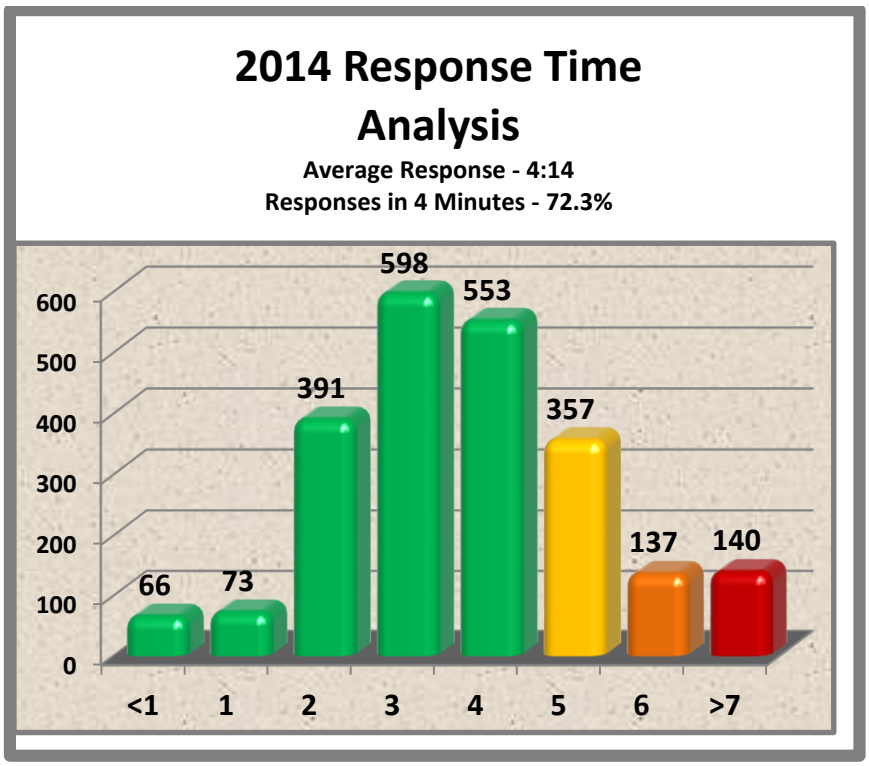
Calls By Day

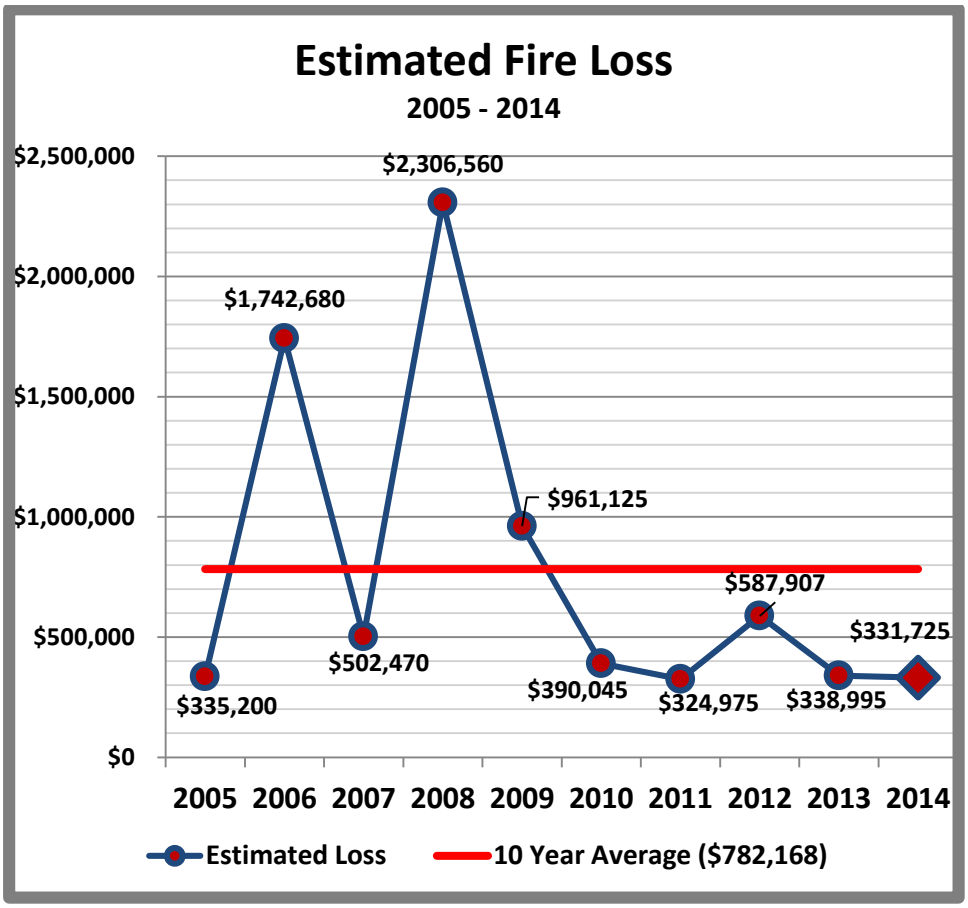


Calls by Month

Response Time Analysis

The National Fire Protection Association's 1710 standard establishes guidelines for emergency service delivery by career fire departments. One of the standard's many recommendations is that when called for an emergency, the first apparatus should arrive at the scene within 4 minutes 90% of the time. In 2014, 72.3% of the 2,315 emergency calls that apparatus were not cancelled while responding, were answered within the 4-minute range. The department's overall response average in 2014 was 4:14.





Fire Loss

In 2014, the department responded to 136 fire incidents; 55 of those resulted in recorded property damage.

- $23,328,573 worth of property was exposed to fire.
- $22,996,848 of that property was saved.
- $331,725 worth of property was lost to fire.
- 98.6% save rate

Community Service

- 1,204 staff hours of public education/public relations related activities
- 77 child safety seats installed or inspected
- 145 smoke alarms installed or serviced
- 932 fire and life safety inspections conducted
- 34 fire Investigations conducted
- 12 fire extinguisher training classes were conducted for local businesses. These classes taught 196 people the proper technique for using extinguishers
- Department personnel conducted 118 CPR classes, educating over 100 people in proper CPR technique
- Conducted 38 station tours for school-age children and their teachers
- Conducted Government Day education for the Chamber of Commerce's Leadership Kernersville and the Rotary Club's Youth Leadership Academy. Both of the programs teach citizens aspects of local government which include sessions about the fire department and its operation. Participated in YMCA's Healthy Active Adults Day, Spring Folly, Honey Bee Festival, Project Fire and the Senior Adult Fire Education (S.A.F.E.) Program.

Training

Kernersville Fire Rescue personnel recorded a total of 30,039 hours of training in 2014.

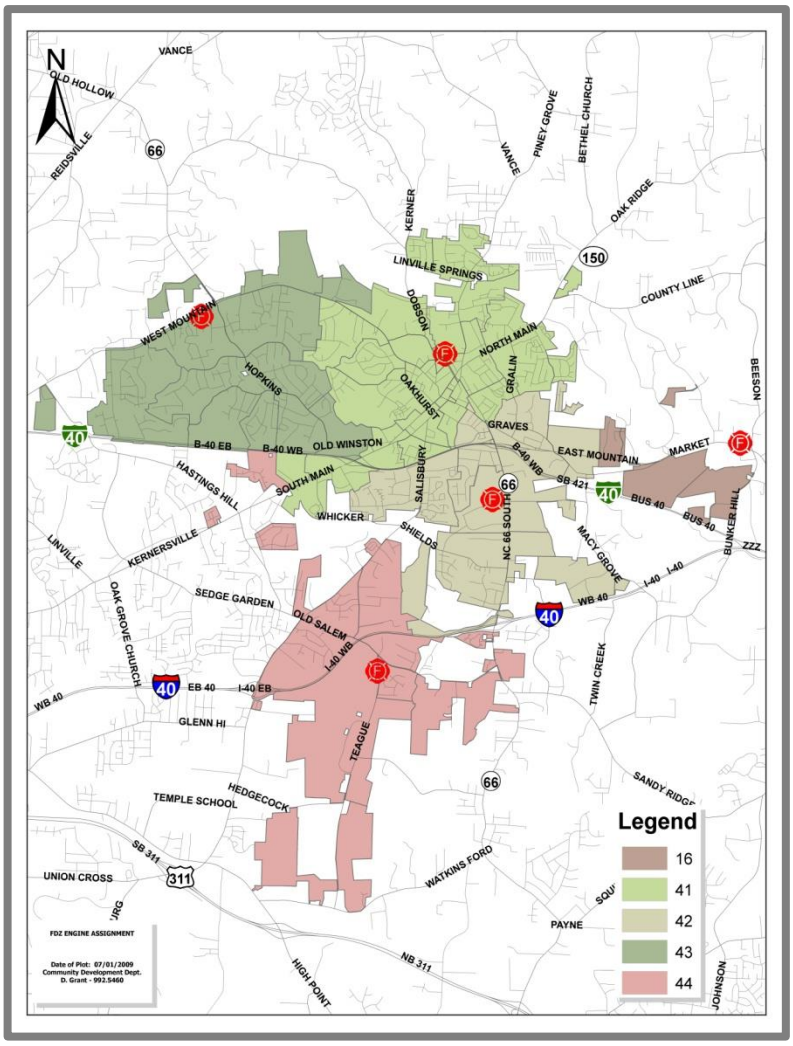
- 19,180 hours of core fire training
- 7,491 hours of specialized fire training
- 1,491 hours of medical training
- 3,098 hours of rescue training

Station Locations

- **Station 41 (Headquarters)**
  316 West Bodenhamer Street
- **Station 42**
  1385 South Park Drive
- **Station 43**
  2050 West Mountain Street
- **Station 44**
  1528 Teague Lane

Kernersville contracts with Colfax Fire Department to provide supplemental fire protection to the areas of the Town that are in Guilford County.

- **Colfax Station 16**
  9414 West Market Street



Employees

- Suppression personnel – 63
- Fire Prevention personnel – 3
- Training personnel - 3
- Administrative personnel – 3

Resources

- Stations – 4
- Engines – 4
- Ladder – 1
- Reserve Engines – 2
- Rescue Truck – 1

KERNERSVILLE FIRE RESCUE DEPARTMENT

Our Mission Statement

The Mission of the Kernersville Fire Rescue Department is to Provide Quality Services and Prevent Harm to the Community we proudly Serve.

Our Values:

We are committed to earning and maintaining the trust and confidence of the community.

We are committed to the provision of a highly trained and professional work force.

We are committed to promoting teamwork and unity in our objective to prevent harm.

We are committed to provide a work force that serves with integrity, bravery and compassion.