

**Kernersville
Fire Rescue**

2013

Annual Report

Message from the Fire Chief

As the Chief of the Kernersville Fire Rescue Department, it is my privilege to submit the department's Annual Report for 2013. The brief overview of facts, figures and descriptions found in the following pages represent literally thousands of hours of work put forth by the department's personnel toward our goal of providing Kernersville's citizens and visitors a safe place to live, work, and play.

Our personnel are regarded as our greatest asset and our most effective "tool". Their professionalism and compassion coupled with continued support from our citizenry has allowed us to maintain the levels of service that our community deserves and has come to expect. I continue to be proud of our department "family" and consider it an honor to work with these dedicated men and women.

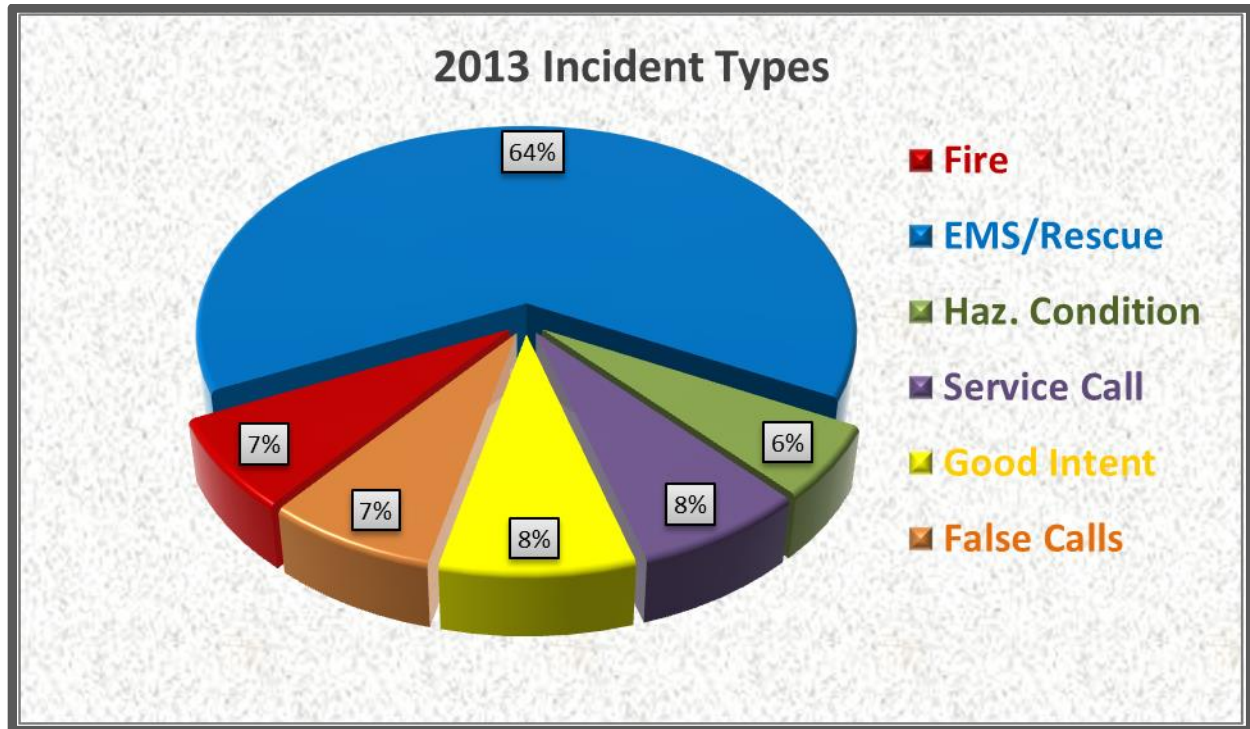
I am proud to say that in 2013 the Department's first full time Training Chief was approved in the annual budget. While this position was not filled until January 2014, I consider it to be a very notable milestone and a huge leap of progress for our department.

Proudly, our *Fire Loss* for 2013 remained considerably lower than our ten year average. There are many factors that contribute to this low number but high on the list is our fire prevention efforts. I am a firm believer that, "Prevention is the best rescue!" While it is impossible to state how many fires or accidents that we prevent, it is increasingly evident that our efforts are working.

As 2014 begins, this department stays steadfastly committed to our mission of providing quality service and reducing harm to the community. We are sincerely appreciative for the continuing support shown by the Mayor, Board of Aldermen, Town Manager and citizens of Kernersville. Stay safe.

Respectfully Submitted -- Terry L. Crouse, Fire Rescue Chief

Incident Statistics

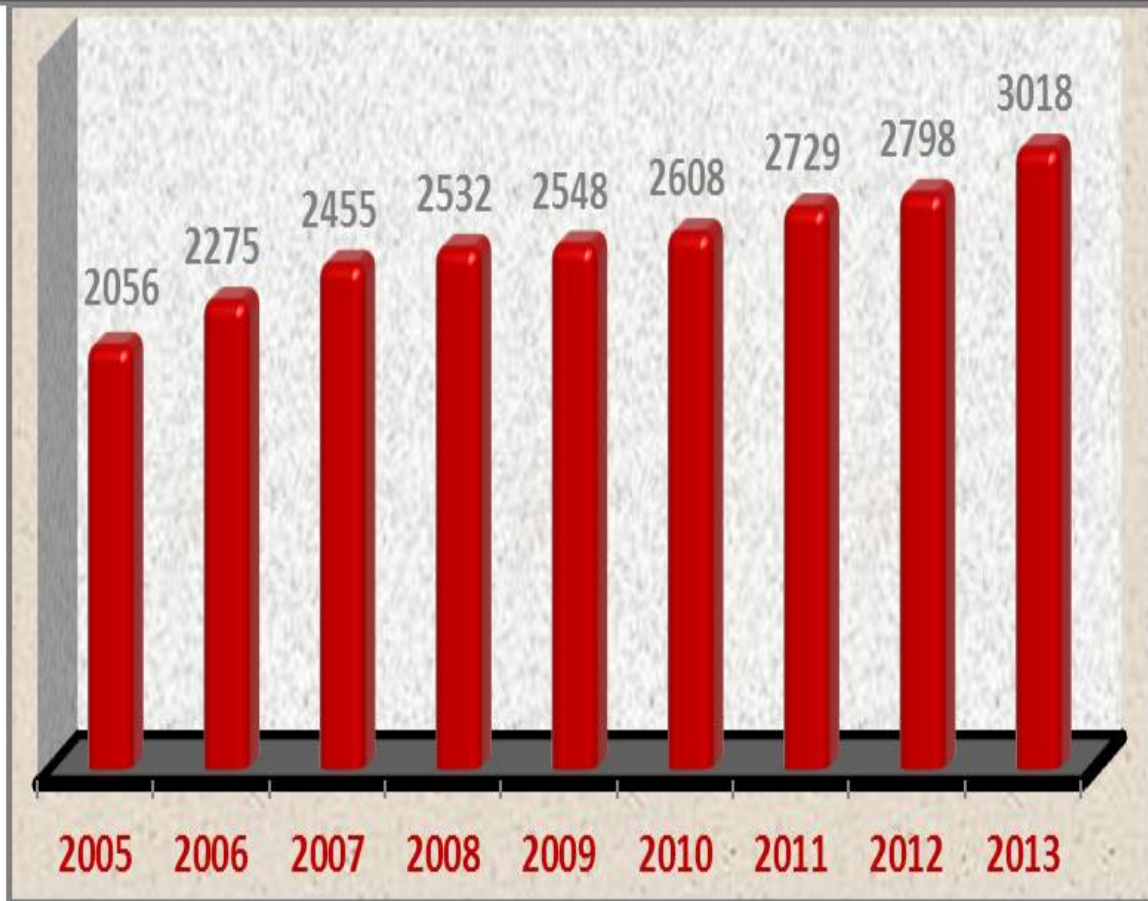


Structure Fires	71	Hazardous Conditions	170
Vehicle Fires	49	Service Calls	223
Grass/Brush Fires	52	Good Intent Calls	253
Trash/Rubbish Fires	43	False Calls	223

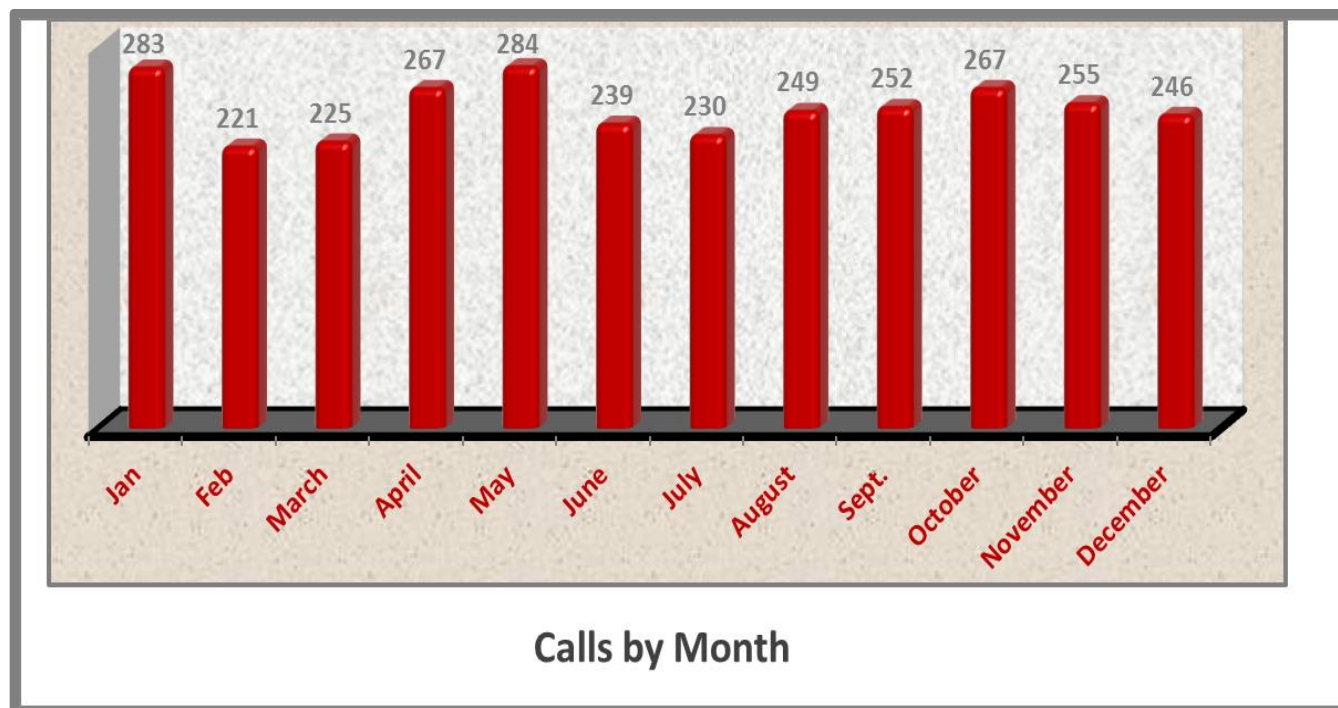
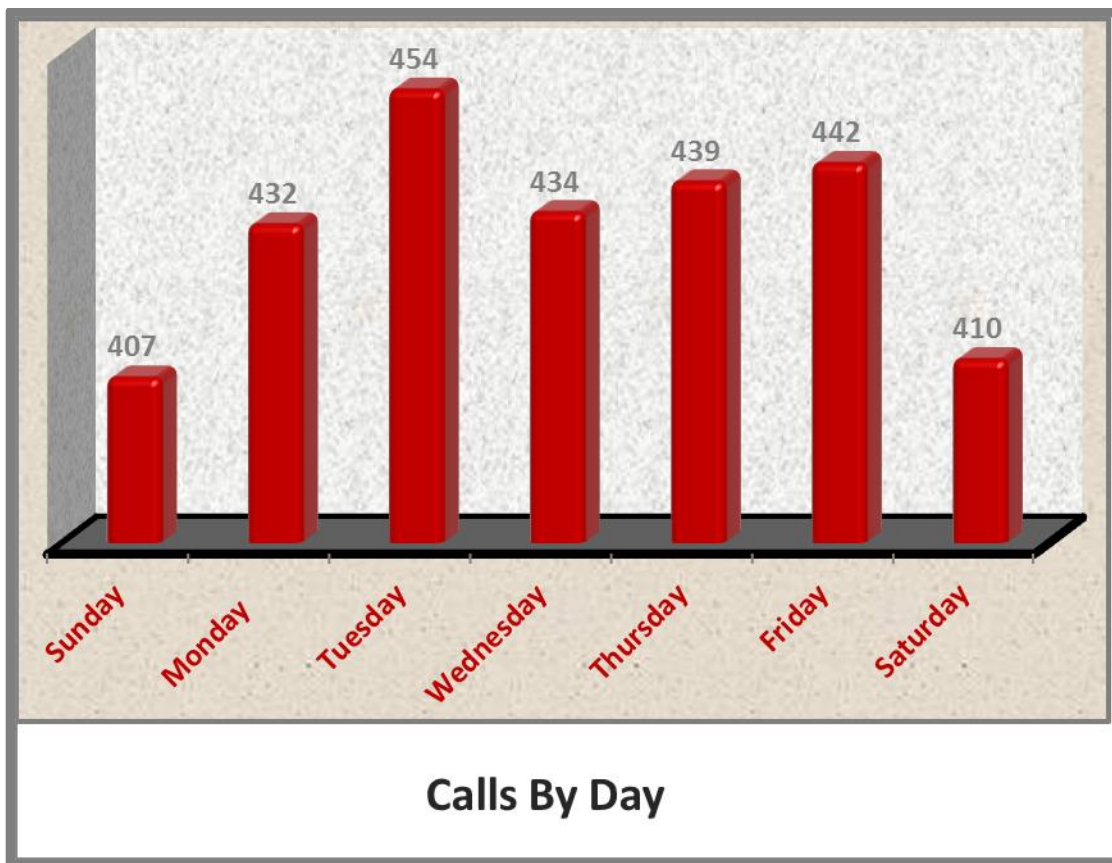
TOTAL FIRE INCIDENTS	215	TOTAL NON-FIRE CALLS	869
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TOTAL MEDICAL & RESCUE CALLS 1934

TOTAL INCIDENTS 3018



Annual Responses 2005 - 2013



Major Fire Incidents

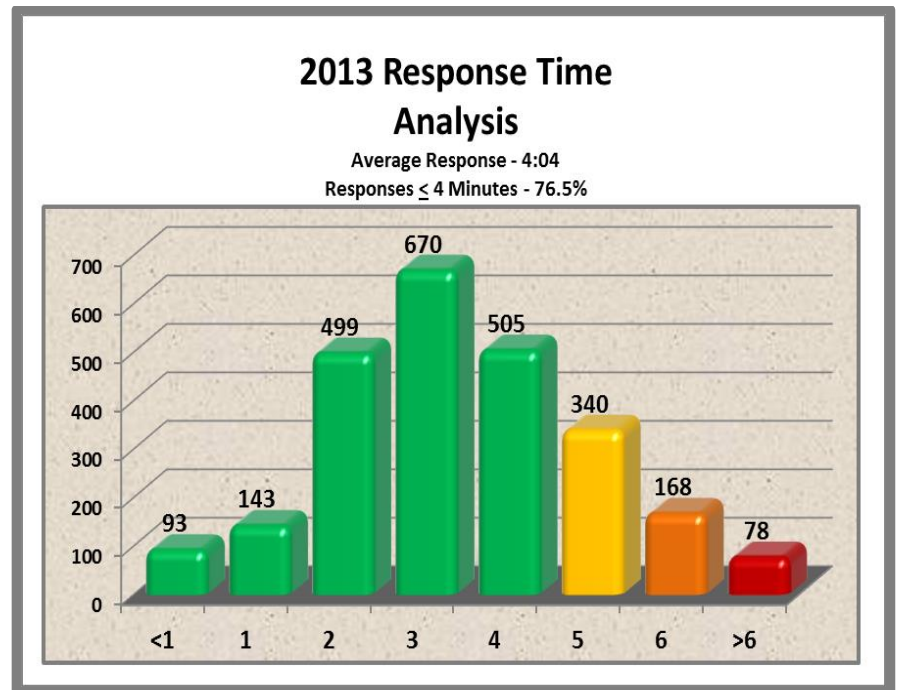


701 Cambell Gardens Road

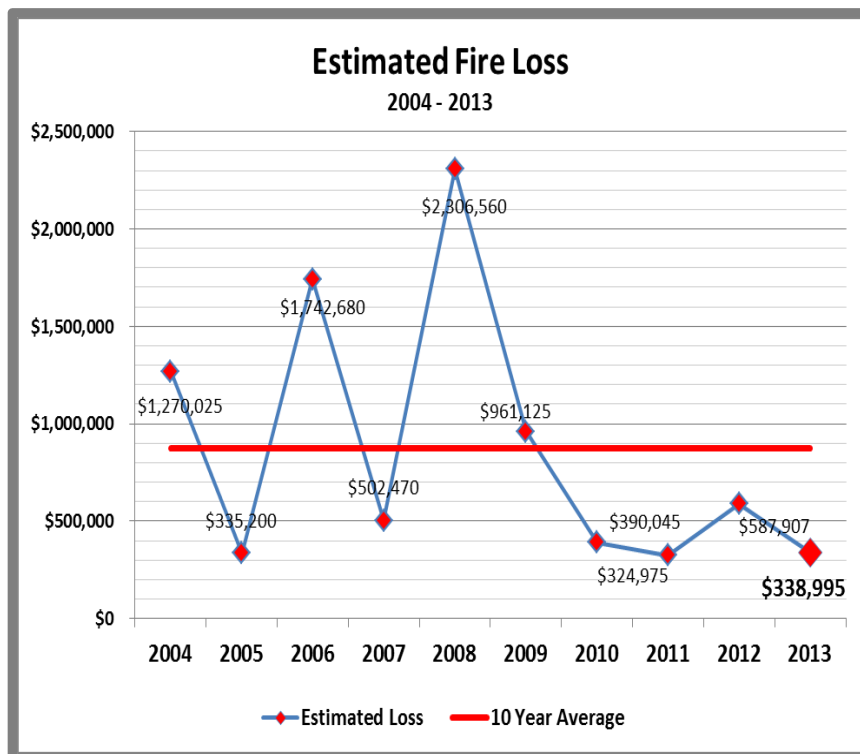
During the early morning hours of August 27, 2013, a caller reported that her neighbor's condo was on fire. Upon arrival, firefighters found a single story condominium building with flames visible through the roof. Thankfully, the owner of the condo was not home at the time of the fire. The fire caused approximately \$108,500 in damage to the structure, and approximately \$16,200 to the contents inside. The quick containment and extinguishment by firefighters kept the losses to a minimum.

Response Time Analysis

The National Fire Protection Association's 1710 standard establishes guidelines for emergency service delivery by career fire departments. One of the standard's many recommendations is that when called for an emergency, the first apparatus should arrive at the scene within 4 minutes 90% of the time. In 2013, 76.5% of the 2,496 applicable calls were answered within the 4-minute range. The department's overall response average in 2013 was 4:04.



Fire Loss



In 2013, the department responded to 215 fire incidents; 53 of those resulted in recorded property damage.

- \$46,543,830 worth of property was exposed to fire.
- \$46,204,835 of that property was saved.
- \$338,995 worth of property was lost to fire.
- 99.3% save rate

Community Service

- 1,127 staff hours of public education/public relations related activities
- 167 child safety seats installed or inspected
- 8 smoke alarms installed and 19 detectors serviced
- 1,225 fire and life safety inspections conducted
- 108 plan reviews conducted
- 31 fire Investigations conducted
- 9 fire extinguisher training classes were conducted for local businesses. These classes taught 182 people the proper technique for using extinguishers
- Department personnel conducted 16 CPR classes, educating 100 people in proper CPR technique
- Conducted 32 station tours for 797 school-age children and their teachers
- Conducted Government Day education for the Chamber of Commerce's Leadership Kernersville and the Rotary Club's Youth Leadership Academy. Both of the programs teach citizens aspects of local government which include sessions about the fire department and its operation. Participated in YMCA's Healthy Active Adults Day, Spring Folly, Honey Bee Festival, Project Fire and the Senior Adult Fire Education (S.A.F.E.) Program.



Training

Kernersville Fire Rescue personnel recorded a total of 22,928 hours of training in 2013.

- 15,303 hours of fire training
- 1,774 hours of medical training
- 3,098 hours of rescue training
- 2,753 hours of college level training

The Town of Kernersville has a tuition assistance program to allow employees to further their education. The program serves as a way for employees to improve their skills and job performance or to prepare them for promotional opportunities within the Town's service.

Promotions

Fire Marshal

- Bruce Hennequin

Firefighter II

- Brandon Swaim

Assistant Fire Marshal

- Tim McNeil

New Hires

- Joshua Joyce

The Department at a Glance

Employees

- Suppression personnel – 63
- Fire Prevention personnel – 3
- Administrative personnel – 3

ISO Public Protection Rating – 4

Town website – www.toknc.com

Resources

- Stations – 4
- Engines – 4
- Ladder/Squad – 1
- Reserve Engines – 2
- Decontamination Unit - 1

District Served – 17.6 square miles

Population Served – 23,823

FY13/14 Budget - \$6,007,528

Station Locations

- **Station 41 (Headquarters)**
316 West Bodenhamer Street
- **Station 42**
1385 South Park Drive
- **Station 43**
2050 West Mountain Street
- **Station 44**
1528 Teague Lane

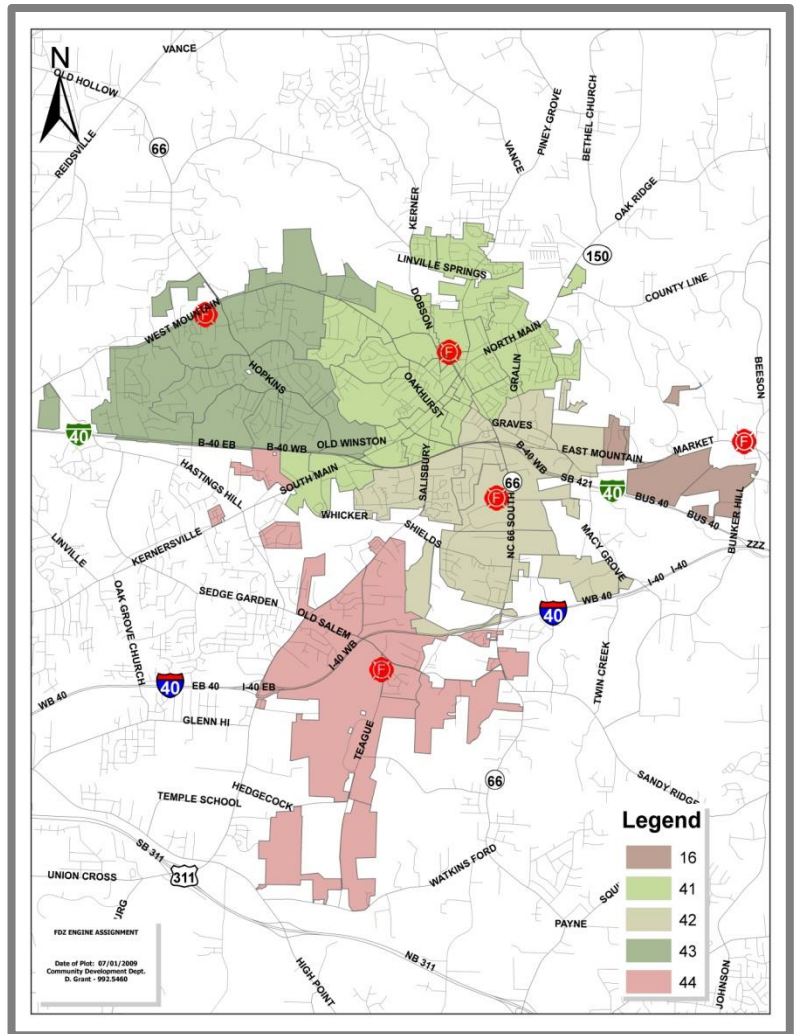
Kernersville contracts with Colfax Fire Department to provide supplemental fire protection to the areas of the town that are in Guilford County.

- **Colfax Station 16**
9414 West Market Street

Telephone

Administrative Office
(336) 996-4885
Fire Marshal's Office
(336) 996-6791

EMERGENCIES DIAL 911



KERNERSVILLE FIRE RESCUE DEPARTMENT



OUR MISSION STATEMENT

THE MISSION OF THE KERNERSVILLE FIRE RESCUE DEPARTMENT IS TO
PROVIDE QUALITY SERVICES AND PREVENT HARM TO THE
COMMUNITY WE PROUDLY SERVE.

OUR VALUES:

WE ARE COMMITTED TO EARNING AND MAINTAINING THE TRUST AND
CONFIDENCE OF THE COMMUNITY.

WE ARE COMMITTED TO THE PROVISION OF A HIGHLY TRAINED AND
PROFESSIONAL WORK FORCE.

WE ARE COMMITTED TO PROMOTING TEAMWORK AND UNITY IN OUR
OBJECTIVE TO PREVENT HARM.

WE ARE COMMITTED TO PROVIDE A WORK FORCE THAT SERVES WITH
INTEGRITY, BRAVERY AND COMPASSION.