

**Kernersville  
Fire Rescue**

**2015**

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**Annual Report**

# ***Message from the Fire Chief***

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As the newly appointed Chief of the Kernersville Fire Rescue Department, I am humbled and honored to submit the department's Annual Report for 2015. The brief overview of facts, figures and descriptions found in the following pages represent literally thousands of hours of work put forth by the department's personnel toward our goal of providing Kernersville's citizens and visitors a safe place to live, work, and play.

Since my start in January, I am excited about what this department is currently doing and what we have in store for the future. A special recognition with much gratitude goes out to retired Chief Terry L. Crouse for his dedication and service to this department and the citizens of this town. He truly handed off a top notch department with many attributes and a strong foundation for the future. Even though I am the chief at the time of this report this is Chief Crouse's final snap shot of his department that he led with distinction.

In the words of Chief Crouse, *"Our personnel are regarded as our greatest asset and our most effective "tool". Their professionalism and compassion coupled with continued support from our citizenry has allowed us to maintain the levels of service that our community deserves and has come to expect. I continue to be proud of our department "family" and consider it an honor to work with these dedicated men and women."* I too considerate an honor to work and serve with this department and I look forward to what we can accomplish together.

Our *Fire Loss* for 2015 remained consistent with our ten-year average. Much of this is due to the fire prevention efforts of all of our personnel. We did have a few significant events that led to the amount of loss but due to the efforts of our firefighters the losses were kept to a minimum.

As 2016 begins, I can personally assure we are committed to our mission to provide quality services and prevent harm to the community we serve. This will be accomplished with goals and objectives focused on continual professional improvement, seeking innovative, efficient and effective ways to enhance the services we provide.

As previously stated I am humbled to serve as your fire chief and I look forward what we can accomplish together.

Respectfully Submitted.



*Christopher W. Langham, Fire Chief*

## ***Department Overview***

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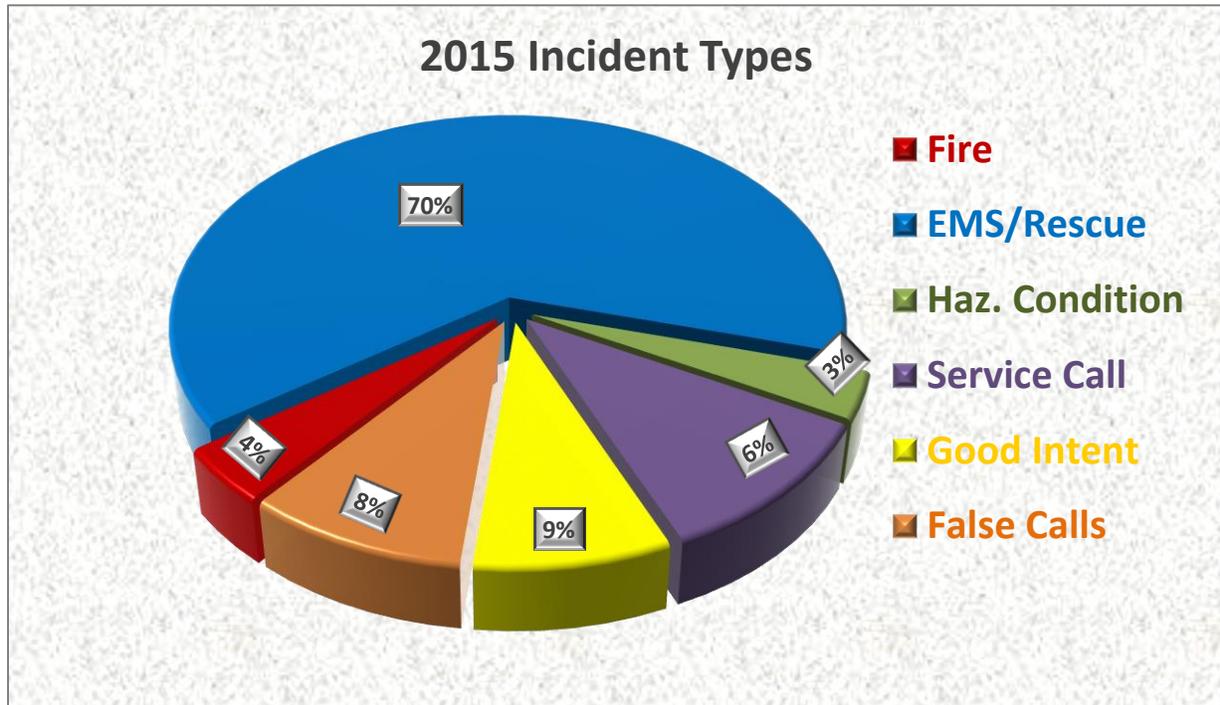
The Kernersville Fire Rescue Department (KFRD) provides fire protection, hazardous condition mitigation, emergency medical response and rescue services to the people who live, work and visit in our community. KFRD is divided into four divisions, Fire Administration, Fire Operations, Fire Prevention, and Fire Training. Our department is made up of dedicated professionals who provide emergency service 24 hours a day, every day. Whether a house fire or a heart attack, a car crash or a strange smell, KFRD crews are ready to respond to emergencies from any of the four fire stations strategically located throughout the town. Stations are situated in the community to help us achieve our goal of responding to emergencies in four minutes or less. In addition, we offer a wide variety of fire prevention services that range from fire education programs to fire code compliance inspections.

Our department consists of 70 men and women who are committed to providing exceptional service to Kernersville's citizens and visitors. All KFRD uniformed personnel are certified by the State of North Carolina as Level II Firefighters, Emergency Medical Technicians, Hazardous Materials Operations Plus level responders, and Technical Rescuers. Most of our employees have received advanced or specialty certifications that increase the level of service we offer to the community. Our efforts to provide the best possible emergency service to our citizens have resulted in the Insurance Service Office (ISO) assigning the department a Public Protection Class 4 rating. ISO ratings may be used to determine property insurance premiums for businesses and residents.

The mission of the Kernersville Fire Rescue Department is to provide quality service and prevent harm to the community we proudly serve. We are committed to meeting that mission with integrity, bravery and compassion. If you have questions or comments about our services, please let us know.

# Incident Statistics

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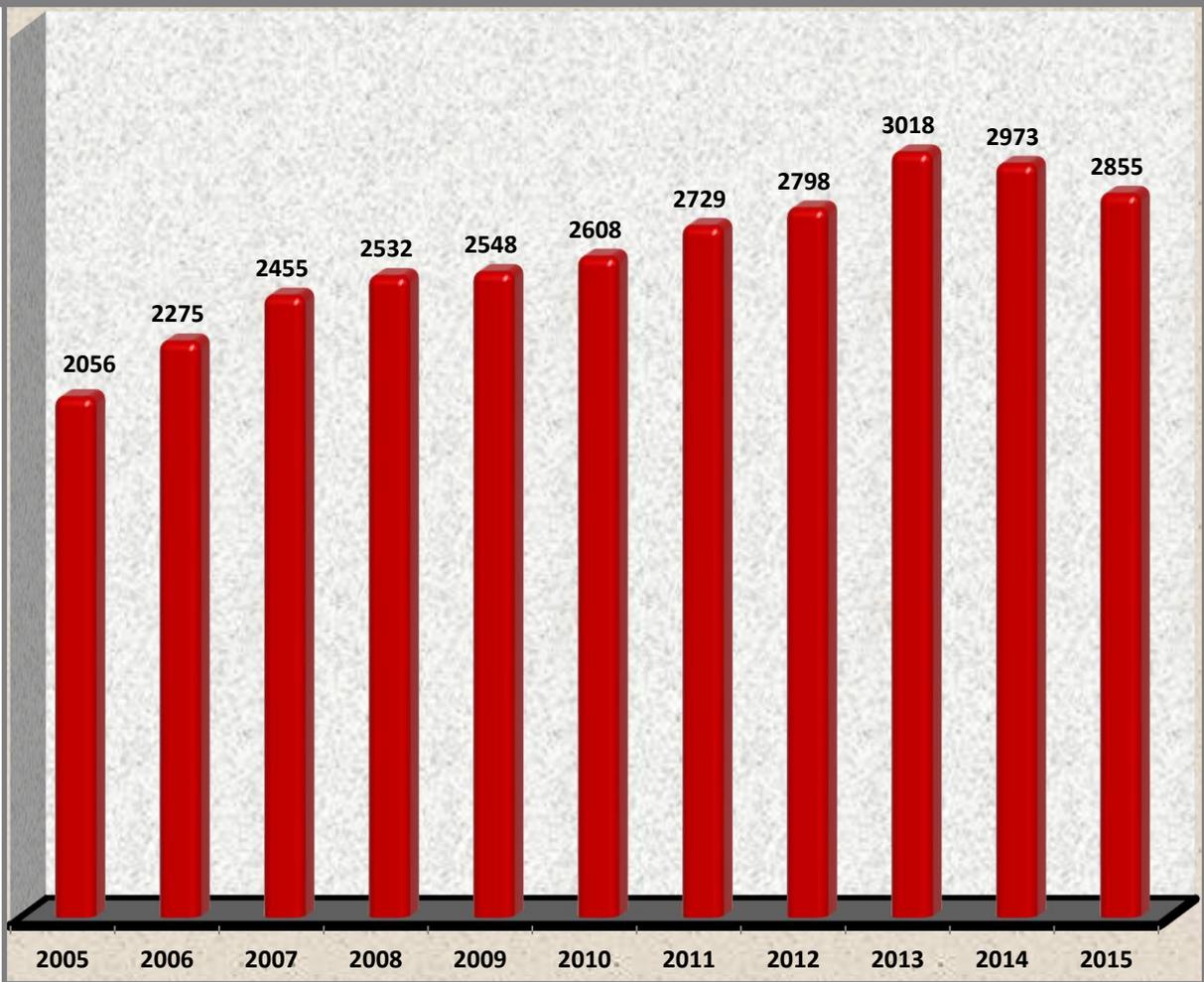


Structure Fires	60	Hazardous Conditions	102
Vehicle Fires	20	Service Calls	307
Grass/Brush Fires	27	Good Intent Calls	236
Trash/Rubbish Fires	13	False Calls	267

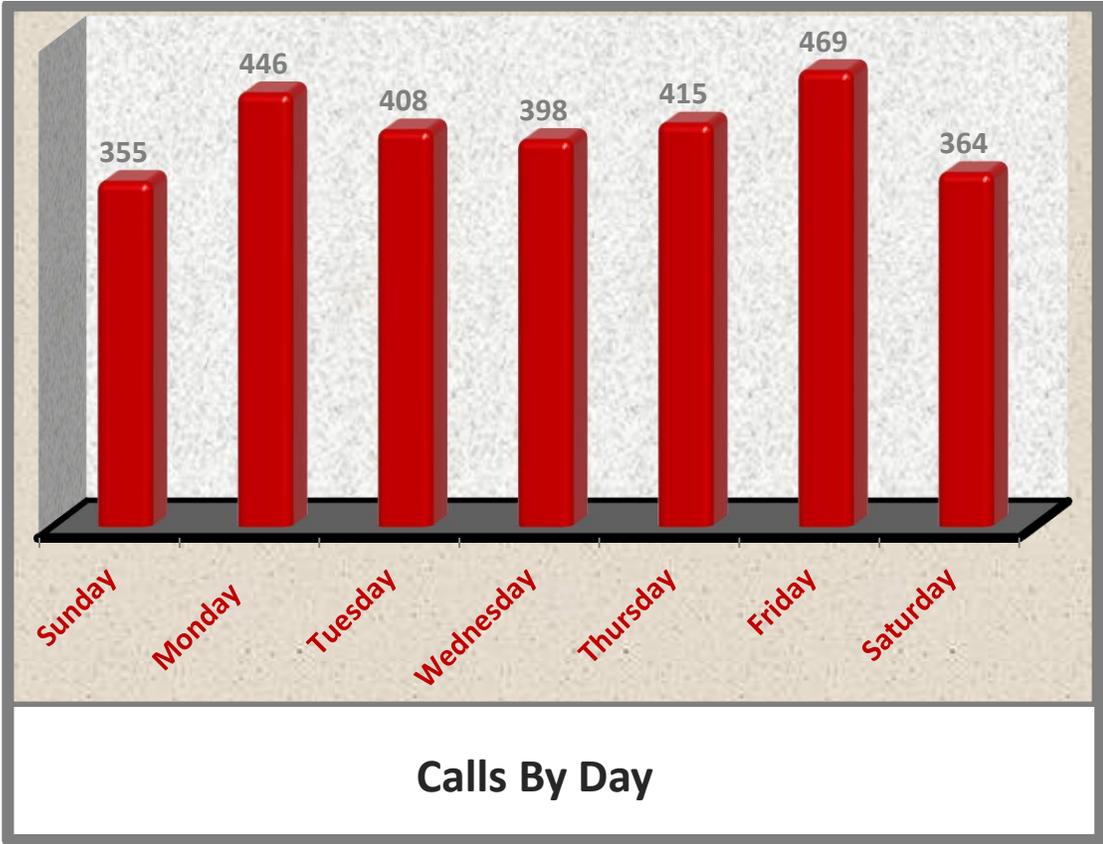
**TOTAL FIRE INCIDENTS      120      TOTAL NON-FIRE CALLS      912**

**TOTAL MEDICAL & RESCUE CALLS    1823**

**TOTAL INCIDENTS    2855**



**Annual Responses 2005 - 2015**



## ***Major Fire Incidents***

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### ***568 Brookside Court***

During the afternoon hours of May 31, 2015, firefighters arrived to find an apartment building with heavy fire in one apartment extending to adjacent apartments. The efforts of firefighters kept losses to a minimum considering the size of the fire upon arrival. Thankfully, all occupants made it out of the apartments safely.

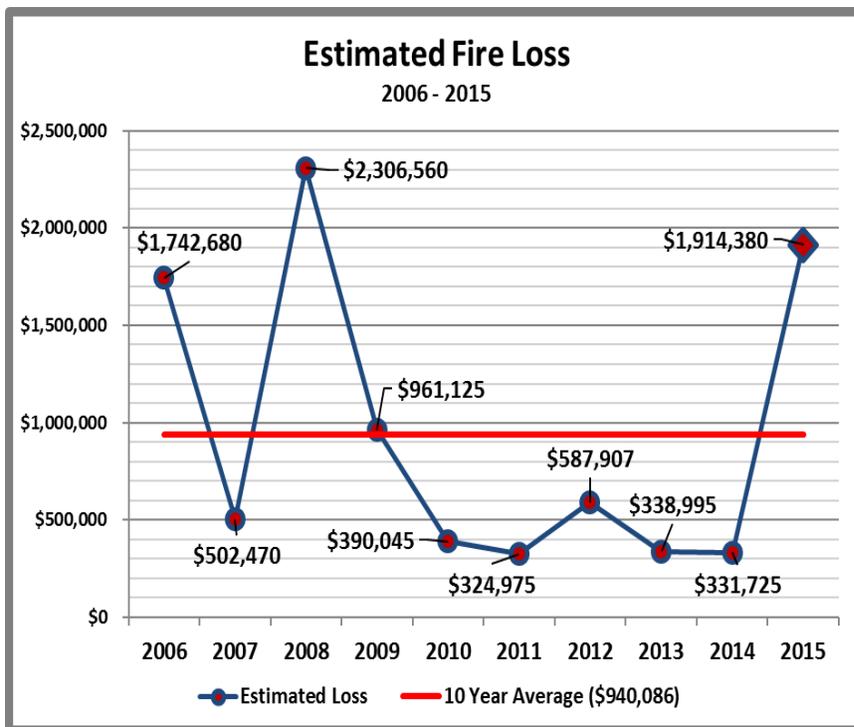
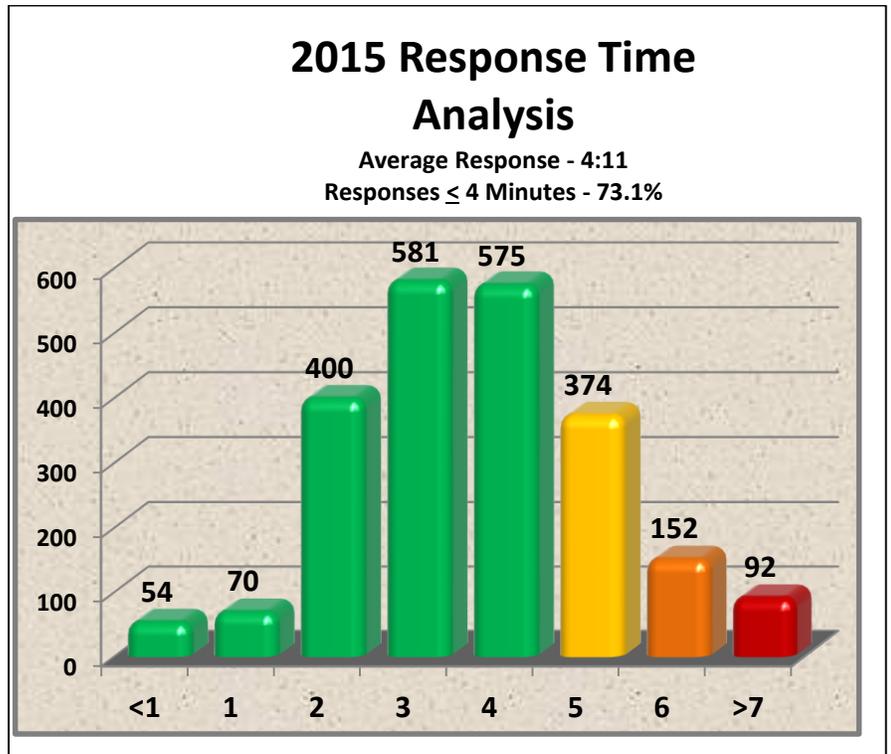


### ***5957 Woodfield Drive***

During the early morning hours of October 19, 2015, firefighters arrived to find a 2-story home with heavy fire involvement on the first and second floors with extension into the attic. Thankfully, all occupants made it out of the home safely.

# Response Time Analysis

The National Fire Protection Association's 1710 standard establishes guidelines for emergency service delivery by career fire departments. One of the standard's many recommendations is that when called for an emergency, the first apparatus should arrive at the scene within 4 minutes 90% of the time. In 2013, 73.1% of the 2,298 emergency calls were answered within the 4-minute range. The department's overall response average in 2015 was 4:06.



## Fire Loss

In 2015, the department responded to 120 fire incidents; 52 of those resulted in recorded property damage.

- \$34,069,903 worth of property was exposed to fire.
- \$32,107,008 of that property was saved.
- \$2,712,895 worth of property was lost to fire.
- 94.23% save rate.
- ❖ Special Note the loss at one incident accounted for 57% of the total fire loss.

# Community Service

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- 1,056 staff hours of public education/public relations related activities
- 75 child safety seats installed or inspected
- 95 smoke alarms installed and 19 detectors serviced
- 537 fire and life safety inspections conducted
- 25 fire Investigations conducted
- 9 fire extinguisher training classes were conducted for local businesses. These classes taught 187 people the proper technique for using extinguishers
- Department personnel conducted 18 CPR classes, educating 100 people in proper CPR technique
- Conducted 22 station tours for 797 school-age children and their teachers
- Conducted Government Day education for the Chamber of Commerce's Leadership Kernersville and the Rotary Club's Youth Leadership Academy. Both of the programs teach citizens aspects of local government which include sessions about the fire department and its operation. Participated in YMCA's Healthy Active Adults Day, Spring Folly, Honey Bee Festival, Project Fire and the Senior Adult Fire Education (S.A.F.E.) Program.



# Training

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Kernersville Fire Rescue personnel recorded a total of 28,282 hours of training in 2015.

- 16,475 hours of fire training
- 8,988 hours of specialized fire training
- 1,654 hours of medical training
- 1,165 hours of rescue training



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## ***Promotions***

### **Battalion Chief**

- Boyd Hart

### **Engineer**

- Nick Wylie

### **Captain**

- Mike McNeil

### **Fire Inspector**

- Mike Cates

## ***New Hires***

### **Fire Inspector**

- Josh Linville

## ***Retirements***

### **Fire Chief**

- Terry Crouse
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## ***The Department at a Glance***

### **Employees**

- Suppression personnel – 63
- Fire Prevention personnel – 3
- Training Division personnel - 1
- Administrative personnel – 3

ISO Public Protection Rating – 4

Town website – [www.toknc.com](http://www.toknc.com)

### **Resources**

- Stations – 4
- Engines – 4
- Ladder- 1
- Rescue Truck – 1\*
- Reserve Engines – 2\*

\*Apparatus not manned special call only  
or in place of an out of service  
apparatus

FY15/16 Budget - \$5,851,88

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## Station Locations

- **Station 41 (Headquarters)**  
316 West Bodenhamer Street
- **Station 42**  
1385 South Park Drive
- **Station 43**  
2050 West Mountain Street
- **Station 44**  
1528 Teague Lane

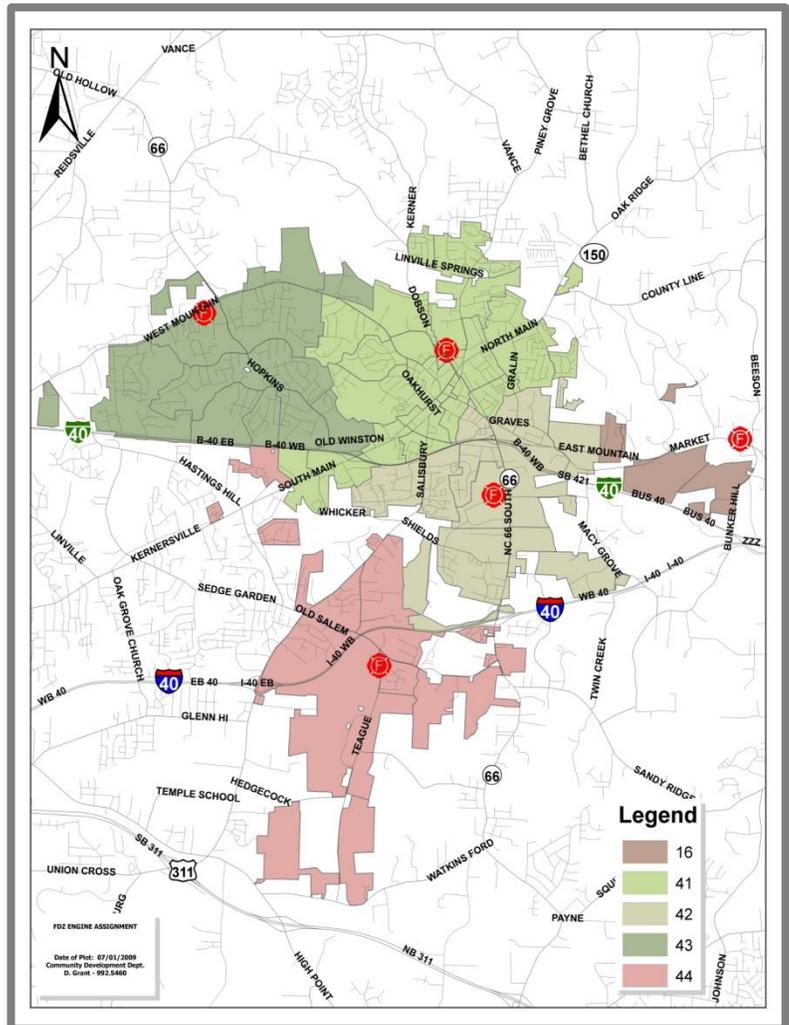
*Kernersville contracts with Colfax Fire Department to provide supplemental fire protection to the areas of the town that are in Guilford County.*

- **Colfax Station 16**  
9414 West Market Street

## Telephone

Administrative Office  
(336) 996-4885  
Fire Marshal's Office  
(336) 996-6791

**EMERGENCIES DIAL 911**



# KERNERSVILLE FIRE RESCUE DEPARTMENT



## OUR MISSION STATEMENT

THE MISSION OF THE KERNERSVILLE FIRE RESCUE DEPARTMENT IS TO  
PROVIDE QUALITY SERVICES AND PREVENT HARM TO THE  
COMMUNITY WE PROUDLY SERVE.

## OUR VALUES:

WE ARE COMMITTED TO EARNING AND MAINTAINING THE TRUST AND  
CONFIDENCE OF THE COMMUNITY.

WE ARE COMMITTED TO THE PROVISION OF A HIGHLY TRAINED AND  
PROFESSIONAL WORK FORCE.

WE ARE COMMITTED TO PROMOTING TEAMWORK AND UNITY IN OUR  
OBJECTIVE TO PREVENT HARM.

WE ARE COMMITTED TO PROVIDE A WORK FORCE THAT SERVES WITH  
INTEGRITY, BRAVERY AND COMPASSION.