



## **NOTICE TO WATER CUSTOMERS**

Affected addresses are on  
**East Mountain Street between Gralin Street and the Forsyth/Guilford County  
Line, including all side streets.**

Water system improvements will be taking place  
**Tuesday, February 13, 2024**

To perform this work, we must interrupt your service  
**between the hours of 10:00pm and 6:00am**

We apologize in advance for any inconveniences this may cause.

Work will be rescheduled during the same time frame for the following workday if delayed due to weather or any unforeseen events or conflicts.

There is a potential for customers to experience discolored water and/or fluctuation of water pressure in the surrounding areas.

We recommend that you make the following preparations to help you through this interruption:

1. Store an adequate supply of water for cooking and drinking.
2. Turn water heater circuit breaker to the off position. If you use gas, contact your gas company if you have any questions.
3. Avoid opening any faucets or flushing any toilets during this time. This will help minimize air in your system.
4. If the water is discolored after service has been restored, flush your lines through a bathtub faucet first, for a short period. If the water does not clear within a reasonable time, contact any of the numbers listed below for assistance.

Thank you for your cooperation and patience as we continue to improve your water system. If you have any questions, please contact City Link at 311 or 336-727-8000.